

Terms & Conditions

General

This agreement constitutes the complete understanding between both parties and no modifications or additions can be made unless both parties agree in writing and are signed by an authorised representative of Energy Independence (Pty) Ltd

The terms and conditions are subject to change, and you acknowledge that any orders placed are governed by the terms and conditions in effect at the time of the order.

The terms and conditions are final and enforceable, and cannot be altered or invalidated by any conditions or events. You expressly waive any conflicting terms or conditions that you may propose or attempt to impose. These terms and conditions apply to all personnel, agents, and employees of Energy Independence.

Quotation

All quotes will remain valid for a period of 7 (seven) calendar days from the date of issue, unless otherwise indicated.

Payment Options & Terms

Energy Independence accepts the following payment methods:

Float - 4 interest free payments over 4 months
Payflex - 4 interest free payments over 6 weeks
Credit Card / Debit Cards / Instant EFT / Apple Pay via Payfast
Credit Card / Debit Card via Yoco
(EFT) Electronic Funds Transfer
We accept Credit Card / Debit Card / Instant EFT payment options in-store
No COD or Cheque payment options

- It is your responsibility to determine whether the goods ordered are suitable for the purpose of intended use. Should you be uncertain as to the suitability of a product, please contact us on 072 690 2734 for assistance prior to placing your order.
- No order will be binding on Energy Independence until it has been accepted by its management.
- Payment for product/s ordered is due prior to shipment.
- You may attend to payment via any of the methods listed on this website, or via Electronic Funds Transfer (EFT) as per a manually generated quotation.
- Please use your quote or order number as a reference when making a manual EFT payment.
- Where applicable, prices are quoted on the ruling day exchange rate and may increase as a result of adverse changes in the exchange rate. Until such time as we have received payment in full, we reserve the right to charge any fluctuations to the client's account and the client undertakes to pay for such fluctuations on demand. It is the responsibility of the client to check that there have been no changes in the price prior to attending to payment.

Pricing

Price, specifications and terms are subject to change, you are therefore requested to peruse the prices, specification and terms prior to placing any order. The purchase price will be the current price as appearing on the Energy Independence website (www.powerprovider.co.za).

If prior to delivery of the goods, there is any increase in the cost of the goods, or if any other taxes or duties are levied or any laws are promulgated which directly or indirectly increases the cost thereof to the company, the company shall be entitled to increase the price of the goods by an amount equal to such increased cost, by giving you reasonable notice thereof.

Change of Orders

All orders and variations to orders are subject to these terms and conditions. Only written orders and variations to orders will be accepted by Energy Independence.

Notwithstanding the above, Energy Independence may, at its sole discretion, elect to accept and act upon telephonic orders and any variations to orders.

Energy Independence however, reserves the right to refuse delivery or collection of any order until placed in possession of a written order form as generated through it's website.

Cancellation of Orders

Requests for cancellation of an order, prior to delivery, must be submitted in writing to sales@powerprovider.co.za.

No refunds will, however, be furnished on deposits in the event of cancellation due to client-side errors or omissions and funds will be credited to your account instead for use to purchase the correct item/s.

Any order is subject to cancellation by Energy Independence should the goods ordered become unavailable due to any cause beyond Energy Independence's reasonable control.

Back Orders

Energy Independence will notify you should there be any delay in obtaining/delivering any goods ordered. The unavailable order will be placed on back order, and the remainder of the order placed will be shipped.

Please check our website for the back ordered items estimated time of arrival.

Please note that the dates reflected are estimates and Energy Independence cannot guarantee the arrival dates.

Any order is subject to cancellation by Energy Independence should the goods ordered become unavailable due to circumstances beyond Energy Independence's reasonable control.

Limitation of Liability

To the extent allowed by law, you agree that Energy Independence shall not be liable to you or any other person or entity whatsoever in respect of any loss or damage:

- caused by or arising from any fact or circumstance beyond the reasonable control of Energy Independence;
- which is consequential or incidental loss or damage; and/or
- Of whatever nature and howsoever arising from or in connection with the supply of goods.

Service Address and Notices

For all purposes under this agreement including giving of any notice, the payment of any amount, the service of any process and for all other purposes arising from this agreement you hereby choose the service address set out on the quotation for the order of goods.

Title and Risk of Loss

Energy Independence will arrange for the shipment of the goods ordered by you, F.O.B (Free on Board) shipping point, at which stage title to the goods purchased and risk of loss passes to you upon delivery to the carrier.

Energy Independence reserves a purchase money security interest in the goods until such time as all goods have been paid for in full. You agree to allow Energy Independence to sign appropriate documents on your behalf to permit Energy Independence to protect its purchase money security interest.

For any inquiries or complaints regarding our terms, please email support@powerprovider.co.za

Contact Us

If you have any questions about our Terms and Conditions, the practices of this website, or your dealings with this website, you can contact us by emailing support@powerprovider.co.za

Effective Date

Terms and Conditions policy was last updated on 20 March, 2024.

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